



3. **Non-Refundable Registration Fees:** Registration fees are non-refundable and will not be reimbursed under any circumstances. This includes the Stripe payment charge and also an admin cost, **€5 per child will be obtained by us.**
4. **Camp Session Transfers:** Participants may request to transfer their enrollment to a different camp session within the same season, subject to availability. Transfers can be accommodated without any additional fees if requested at least 21 days before the original camp session's start date. However, requests for transfers made within 21 days of the original camp session start date will be considered on a case-by-case basis and may be subject to a transfer fee.
5. **No-Show Policy:** Failure to attend the camp without prior notification will be considered a no-show, and no refund or transfer will be provided in such cases.
6. **Camp Cancellation:** In the unlikely event that Greenhills Summer Camp cancels a camp session due to unforeseen circumstances or insufficient registrations, participants will be notified promptly, and a full refund of the camp fees, including registration fees, will be issued.
7. **Medical or Emergency Cancellations:** In cases where a participant must cancel due to medical emergencies or other unforeseen critical situations, the camp administration will review these situations on a case-by-case basis. Supporting documentation, such as medical certificates or relevant evidence, will be required for consideration of a refund or transfer.
8. **Refund Processing:** Refunds will be processed within 21 days of receiving a valid cancellation request. The refund will be made using the same payment method, Stipe, used during the initial registration.

Please note that this cancellation policy is subject to change, and any updates will be communicated on our official website or through direct communication with enrolled participants.

For any questions or clarification regarding our cancellation policy, feel free to contact our camp administration at [greenhillssummercamp@gmail.com](mailto:greenhillssummercamp@gmail.com) or WhatsApp message us on 0831562399

This Cancellation Requests Policy was adopted by the Directors of FCP Activities on 9th June 2022 and the statement was most recently reviewed on 9th June 2023

---

