



Greenhills Camp Communication Policy

At Greenhills Camp, we believe that effective communication is essential to creating a positive and safe environment for all campers and staff. We have a communication policy in place to ensure that everyone at camp is kept informed and involved in camp activities and any important updates or changes. Please note it is up to all parents to save the Greenhills Mobile Number as we use a special software that only works if the recipient saves our number. Our communication policy includes the following measures:

1. **Regular Updates:** We provide regular updates to campers and their families via WhatsApp, social media, and/or our website. These updates include information about upcoming events, changes in the schedule, and any important announcements.
2. **Open Communication:** We encourage open communication between campers, staff, and families. We provide a variety of channels for communication, including WhatsApp messaging, email, phone, and in-person meetings with staff. Please note that we prefer a WhatsApp message as everything is in writing and information can't get lost.
3. **Transparent Policies:** We are transparent about our camp policies and guidelines, and provide clear explanations and reasoning for our decisions and actions.

4. Confidentiality: We respect the privacy of our campers and staff, and maintain confidentiality in all communications.
5. Emergency Communication: We have a plan in place for emergency communication, including contacting families and local authorities if necessary.
6. Feedback: We welcome feedback from campers, families, and staff, and use it to continually improve our program and policies.
7. We will communicate with you via WhatsApp messages or email regarding future camps. It is up to the parent to let us know that they want to take their name and number off our future lists. **Parents must save the number for camp to receive messages. Our communication policy is designed to ensure that everyone at camp is well-informed and involved in the camp experience, and that any issues or concerns are addressed in a timely and respectful manner. By promoting open and transparent communication, we create a safe and supportive environment that encourages campers to be their best selves and have a positive camp experience.

This Communication Policy was adopted by the Directors of FCP Activities on 9th June 2022 and the statement was most recently reviewed on 9th June 2023
